

Handyman Contract Terms of Agreement

Explanation of Rates:

Handyman services are sold and scheduled in fixed time blocks to ensure efficient scheduling, proper allocation of technicians, and completion of work within the reserved timeframe.

- 4-Hour Time Block (7:00am–11:00am OR 11:30pm–3:30pm): \$550.00
- 8-Hour Time Block (7:00am–3:00pm or equivalent): \$900.00

Additional hours may only be added to an existing time block at a rate of \$125.00 per hour.

2-Hour Time Blocks are available by appointment only, must be scheduled over the phone, and are billed at a \$300.00 minimum.

Deposit Requirement:

A non-refundable deposit of \$100.00 is required at the time of booking to reserve an appointment. The deposit will be credited toward the total cost of the project upon completion of services.

Scheduling Policy:

Scheduling of Handyman services is based on purchased time blocks and the date the contract is received. Time blocks allow for efficient scheduling of labor, materials, and travel time, while minimizing delays and incomplete projects.

Appointments are scheduled based on the Customer's project description and scope of work. Our Handyman will review the project scope with the Customer prior to beginning work. Any changes to the scope must be discussed and approved prior to proceeding.

If the Customer is unsure how much time is required for a project, they are encouraged to call our office for assistance in selecting the appropriate time block.

The Customer must be present at the start and completion of the appointment and reachable by phone for approvals during the appointment. Full payment, less the credited deposit, is due at the end of each appointment.

Trash Removal:

Trash generated during the appointment will be bagged and left onsite. Larger items will be neatly stacked on the property as directed by the Owner. If trash removal from the property is requested, an estimate will be provided based on volume and disposal requirements.

Products:

Paint or stain matching can be performed; however, matches are as close as possible and may not be a perfect match.

Materials & Store Trips:

Material costs are billed at cost plus 25%.

All store trips, material pickup, ordering, research, pricing, and related travel time are billed within the purchased time blocks.

Payment:

Accepted forms of payment include Credit Card or ACH through electronic invoicing. Payment is due upon completion of each appointment.

Failure to Pay:

If the Owner or Owner's Agent fails to make payment when due, Contractor may pursue legal remedies. Payments not received within 30 days of invoice date will accrue a service charge of 3% per month. Owner shall be responsible for all reasonable costs, expenses, collection fees, and attorney's fees incurred due to failure to perform payment obligations.

Rescheduling / Cancellation Policy:

If Contractor is unable to attend a scheduled appointment, the Customer will be notified as soon as possible and rescheduled for the next available appointment.

Cancellations must be made at least 48 hours prior to the scheduled appointment. The \$100.00 booking deposit is non-refundable. Missed appointments where Contractor arrives onsite will incur an additional \$99.00 charge.

Insurance:

Owner is responsible for maintaining Homeowner's insurance to cover the structure, materials, and work in progress against theft, vandalism, fire, and Acts of God. Agape Construction carries general liability insurance and workers' compensation for its employees.

Warranty:

Contractor provides a limited one-year warranty on all Contractor and Subcontractor supplied labor and materials. Warranty excludes naturally curing products such as caulk, grout, and concrete, as well as any materials supplied by the Owner. Manufacturer warranties apply where applicable.

Owner Provided Materials:

If Owner supplies materials or products directly, Owner assumes full responsibility for warranty and condition.

1. If materials are not onsite when needed, Owner agrees to pay additional trip or time charges.
2. If materials are incomplete or missing parts, Owner agrees to pay time for sourcing required items.
3. Owner is responsible for documenting condition and safely storing materials prior to installation.
4. If a product fails within one year, Owner is responsible for removal, shipping, evaluation, and reinstallation costs.
5. Owner must provide accurate cut sheets and documentation required for installation.